

# Let's talk about

# Participant Rights

Easy Read English



### TitleAbout this document

	EVERY PERSON THAT IS RECEIVING HELP FROM US HAS RIGHTS.
	YOUR RIGHTS HELP MAKE SURE THAT YOU RECEIVE THE BEST SERVICES FOR YOU.
- \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	THIS DOCUMENT OUTLINES THE BASIC RIGHTS THAT YOU HAVE AT ALL TIMES.
	THIS DOCUMENT SHOULD BE READ TOGETHER WITH OTHER EASY READ DOCUMENTS.
	OTHER EASY READ DOCUMENTS YOU WILL BE GIVEN WILL GIVE YOU MORE INFORMATION ABOUT YOUR RIGHTS.

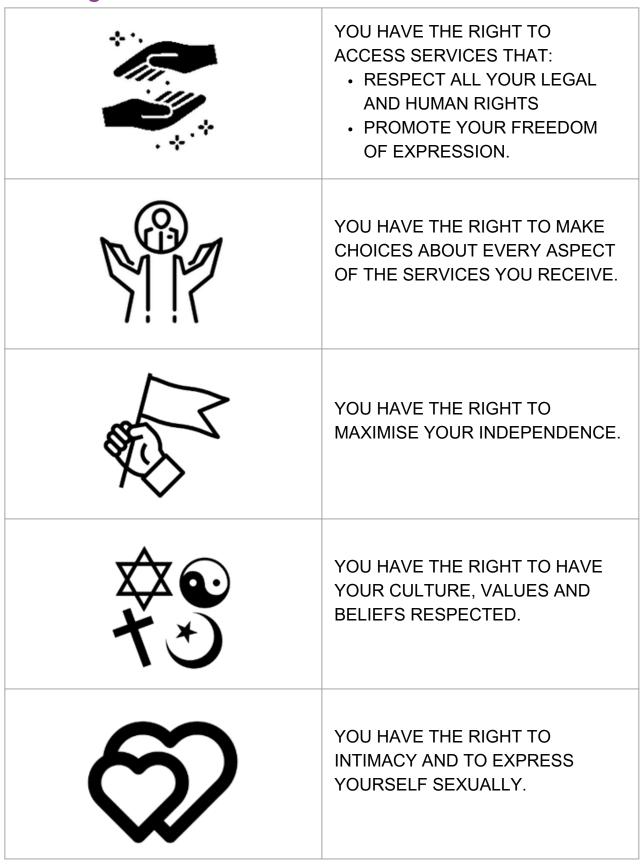
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# OTHER EASY READ DOCUMENTS THAT ARE AVAILABLE INCLUDE:

- ABUSE NEGLECT AND EXPLOITATION
- ADVOCACY
- COVID-19
- ENTRY AND EXIT
- DECISION MAKING AND CONSENT
- DUTY OF CARE AND DIGNITY OF RISK
- PARTICIPANT INDUCTION PACK
- PRIVACY AND CONFIDENTIALITY
- FEEDBACK AND COMPLAINTS
- INCIDENT MANAGEMENT
- INFECTION CONTROL

### Your rights



## Your rights

K	YOU HAVE THE RIGHT TO FEEL COMFORTABLE WHEN RECEIVING SERVICES.
	YOU HAVE THE RIGHT TO HAVE YOUR INFORMATION KEPT PRIVATE.
	YOU HAVE THE RIGHT TO GET SERVICES THAT ARE FREE FROM:  • VIOLENCE  • ABUSE  • NEGLECT  • EXPLOITATION  • DISCRIMINATION.
	YOU HAVE THE RIGHT TO ACCESS AN ADVOCATE.
	YOU HAVE THE RIGHT TO GIVE US FEEDBACK AT ANY TIME.
	IF YOU ARE NOT HAPPY WITH OUR SERVICES, YOU HAVE THE RIGHT TO MAKE A COMPLAINT (FOR FURTHER INFORMATION AND CONTACT DETAILS PLEASE SEE THE FEEDBACK AND COMPLAINTS EASY READ)