



Let's talk about

Participant Induction Pack

Easy Read English



About this document

	<p>THIS DOCUMENT IS ABOUT HOW WE MAKE SURE YOUR RIGHTS ARE MET.</p>
	<p>WHAT ARE MY RIGHTS?</p> <p>IF YOU NEED HELP SAYING WHAT YOU WANT, YOU CAN GET AN ADVOCATE.</p> <p>AN ADVOCATE IS AN INDEPENDENT PERSON WHO WILL SPEAK FOR YOU.</p> <p>IF YOU WANT AN ADVOCATE, WE CAN HELP YOU FIND ONE.</p>
	<p>IF YOU ARE NOT HAPPY WITH OUR SERVICE, YOU CAN MAKE A COMPLAINT.</p> <p>YOUR COMPLAINT WILL HELP US IMPROVE OUR SERVICES.</p>
	<p>YOU CAN MAKE YOUR OWN CHOICES.</p> <p>WE WILL GIVE YOU ALL THE INFORMATION YOU NEED TO MAKE THE RIGHT CHOICE.</p>
	<p>YOU HAVE THE RIGHT TO:</p> <ul style="list-style-type: none">·HAVE YOUR VALUES AND BELIEFS RESPECTED·MAKE INFORMED CHOICES<ul style="list-style-type: none">• BE PROTECTED FROM VIOLENCE, ABUSE OR DISCRIMINATION.

What are our responsibilities?



WE AIM TO ENSURE THERE IS NO CONFLICT OF INTEREST BETWEEN YOU AND OUR STAFF. A CONFLICT OF INTEREST IS WHEN SOMEONE DOES NOT DO THEIR JOB FAIRLY. THEY MAY PROVIDE BETTER SERVICES TO ONE PARTICIPANT THAN OTHER PARTICIPANTS.



WE HAVE A DUTY OF CARE TO PROTECT YOU FROM GETTING HURT AS WE HELP YOU REACH YOUR GOALS.



WE PROTECT YOUR PRIVATE INFORMATION.



WE CREATE A SERVICE AGREEMENT THAT EXPLAINS ALL THE SERVICES YOU WILL RECEIVE. IT ALSO HELPS US UNDERSTAND IF OUR SERVICES MEET YOUR NEEDS AND GOALS.