

# Let's talk about

# Duty of Care and Dignity of Risk Policy

Easy Read English



# Duty of Care and Dignity of Risk Policy

| م م<br>م<br>کرک   | ABOUT THIS DOCUMENT WE WILL MAKE SURE YOU ARE ALWAYS ABLE TO MAKE CHOICES FOR YOURSELF.  |
|---|--|
| <u></u>   | MAKING YOUR OWN CHOICES CAN MAKE YOU FEEL: • SPECIAL • INDEPENDENT • SMART • IN CONTROL.   |
| A PROPERTY OF THE PARTY OF THE | ALL OUR WORKERS WANT TO LET<br>YOU MAKE DECISIONS ALL THE<br>TIME, BUT SOMETIMES THEY<br>HAVE TO HELP YOU. THIS IS<br>CALLED A DUTY OF CARE. |
|   | THIS DOCUMENT WILL:  |
|   | TALK ABOUT HOW YOU CAN     MAKE DECISIONS  |
|   | EXPLAIN WHY SOMETIMES A     WORKER MIGHT HAVE TO     HELP YOU MAKE A DECISION  |
| ~~~   | WHAT MAY HAPPEN WHEN YOU MAKE DECISIONS.   |

#### Dignity of risk



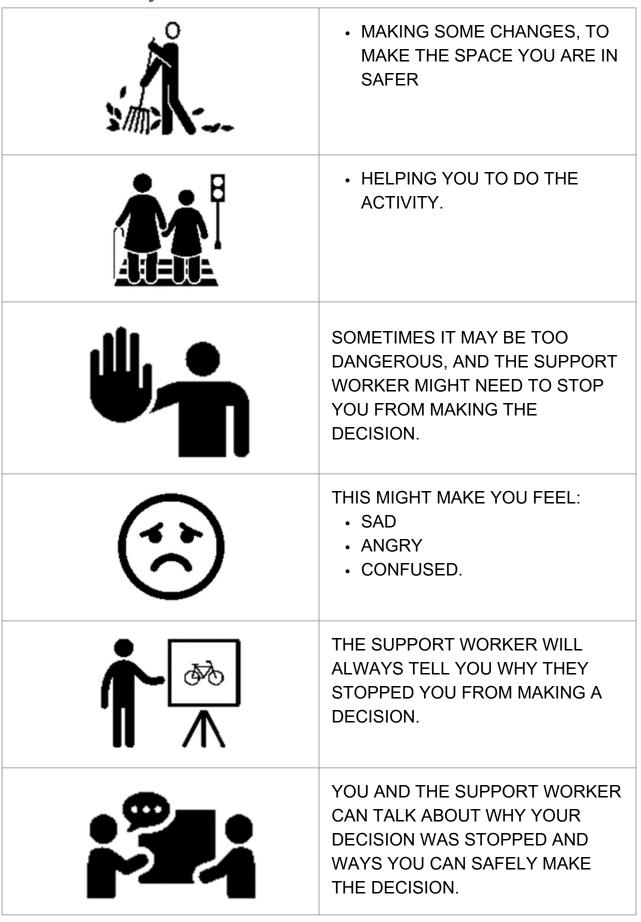
## Dignity of risk



### What is duty of care?

| withat is duty of care: |   |
|-------------------------|---|
|                         | A DUTY OF CARE MEANS YOUR WORKERS HAVE TO HELP KEEP YOU SAFE.   |
| 57                      | SOMETIMES IF YOU MAKE A DECISION A SUPPORT WORKER MIGHT NEED TO HELP YOU.   |
|                         | • COULD HURT YOU  |
| \$\frac{1}{2}           | • COULD HURT SOMEONE ELSE   |
| ₩<br>₩<br>₩             | IF YOUR SUPPORT WORKER THINKS THAT YOUR DECISIONS COULD HURT YOU OR COULD HURT SOMEONE ELSE, THEY MUST TRY TO HELP YOU. |
|                         | A SUPPORT WORKER MAY HELP YOU MAKE A DECISION BY:  • TALKING ABOUT WHAT MIGHT HAPPEN                                    |

#### What is duty of care?



#### How to get help



IF YOU THINK YOUR SUPPORT WORKER HAS STOPPED YOU FROM MAKING A DECISION UNFAIRLY, YOU ARE ALLOWED TO MAKE A COMPLAINT. (SEE FEEDBACK AND COMPLAINTS EASY READ).



IF YOU THINK YOUR SUPPORT WORKER KNEW YOU WOULD GET HURT AND DIDN'T HELP YOU, YOU ARE ALLOWED TO MAKE A COMPLAINT.



WE WILL HELP YOU MAKE A COMPLAINT IF YOU DECIDE TO DO THIS.